

Protecting your investment upfront for complete peace of mind

Designed to provide full system coverage for your newly purchased microscope and reduce the cost of ownership with exclusive rates. Delivering upon our commitment to extend your system's lifetime and reduce risk with regular updates and checks.



Key features

- > 48-hour on-site repair target*
- > Unlimited replacement of service spare parts**
- > All labor & travel charges included
- > 1-annual preventative maintenance*
- > Software updates & patches
- > 2-business hour hotline response target

Key benefits

- > Maximize equipment availability with proactive services
- > Avoid any delays for on-site requests (no paperwork)
- > Operate with full budget control (no unexpected costs)
- > Trust instrument performance and quality of results
- > Protect your system with regular updates and checks
- > Receive immediate remote assistance from our experts



UPTIME



BUDGET

**Lamps/eyecups available as optional add-ons

Why a multi-year agreement now?

Benefit from preferential rates to extend your system coverage now and help you focus on your workflow with maximum convenience.

Key benefits

- > Lock in prices over time (no inflation)
- > Eliminate annual paperwork (re-justification)
- > Prevent a lapse in coverage (continuity)
- > Use funds now when available
- > Schedule flexible billing plans





SERVICE CARE SUCCESS NETWORK

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